

DATE: August 12, 2002

DSL-BQA-02-014

TO: Community Based Residential Facilities

CBRF 05

FROM: Kevin Coughlin, Interim Chief
Resident Care Review Section
Bureau of Quality Assurance

VIA: Susan Schroeder, Director
Bureau of Quality Assurance

Recall of Fire Protection System Sprinklers
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This memo is a follow-up to memorandum DSL-BQA-01-034, "Recall of Fire Protection System Sprinklers." The intent of this memorandum is to provide direction to facilities with installed sprinkler heads included on the joint U.S. Consumer Product Safety Commission (CPSC), and Central Sprinkler Company sprinkler head recall list. The following internet address will link you to a copy of DLS-BQA-Memo-01-034 at

http://www.dhfs.state.wi.us/rl_DSL/Publications/01-034.htm

You may also wish to reference the Centers for Medicare & Medicaid Services memorandum S&C-02-024 regarding Recalled Sprinkler Heads at

<http://www.hcfa.gov/medicaid/lcsp/042902b.htm>

The Department of Health and Family Services (DFHS) expects that facilities with sprinkler heads included on the recall list shall do all of the following:

- A. Contact the **Notice Packet Request Line** and request a sprinkler head replacement packet. The Notice Packet Request Line can be reached at **1-800-871-3492**, 24 hours a day, 7 days a week, or access the program's web site at www.SprinklerReplacement.com. If you have any questions about how to complete the forms or how to identify the O-ring seal sprinkler heads involved in this program, please call the **Central Sprinkler Company Customer Service Hotline** at **1-866-505-8553**, 9:00 a.m. to 7:00 p.m. EST.
- B. Request a "priority" listing on the Central Sprinkler Company's wait list.
- C. Inform your local fire department that your facility has sprinkler heads that are on the recall list.
- D. Follow any recommendations for additional interim fire safety measures given by your local fire department.
- E. Install additional fire extinguishers on each level of the facility.
- F. The facility should retain records of activity, including the response and corrective action taken to alleviate any problems.

Included in memorandum DSL-BQA-01-034 is a summary of the CPSC and Central Sprinkler Company recall program. The summary provides the contact, sprinkler model numbers, and

instructions for the program. Facilities are responsible for maintenance and inspection of their fire protection systems; therefore, if suspected sprinkler heads are identified, contact the Central Sprinkler Company.

Assisted living survey staff from the Bureau of Quality Assurance will be monitoring for compliance with this requirement. Facilities that are not in compliance with this requirement will be subject to a deficiency under Wisconsin Administrative Code, s. HFS 83.43(7)(b) Installation and Maintenance.

If you have any questions regarding this information, please contact the appropriate Regional Field Operations Director (RFOD) listed below.

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